

Dog Rock Resorts

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DOG ROCK RESORTS AT-HOME SERVICES PROGRAM

Thank you for your interest in our At-Home Service Program at Dog Rock Resorts. We look forward to meeting you and your pet! Our priority is to provide your family with reliable, professional in-house pet care. We concentrate on the overall safety and comfort levels of your pet. Our pet sitters have worked with all types of domestic animals from traditional cats and dogs to birds, reptiles, pocket pets and snakes! We ask that you please take your time filling out our Welcome Form so we can provide the best care possible for your companion. Our goal is to develop a long term bond, the more information, the better!

Pets(s) Name and Type of Pet: _____

Breed of Pet: _____

Parent(s) Names: _____

How did you hear about us? _____

Address: _____

State: _____ City: _____ Zip Code: _____

Phone Number(s): _____

Email(s): _____

Emergency Contact and Phone Number (other than yourself or spouse):

A Neighborhood friends name and contact information (Provide if possible, in-case of emergency):

Pet Birthdate(s): _____

Pet Neutered/Spayed: Yes No

Allergies (Please be as detailed as possible): _____

Medications (Please be as detailed as possible): _____

Feeding Schedule:

Food Type: _____ Wet? _____ Dry? _____

Food location in home (Be specific please):

Primary Veterinarian Name, Address & Phone Number: _____

Please describe any medical/health issues we need to be aware of (Please be as detailed as possible): _____

Has your pet ever bitten anyone? : _____

Has your pet ever become protective over his or her food?: _____

Please describe any of your pets behaviors that we should be aware of i.e favorite activities, personality traits, etc. (Please be as detailed as possible): _____

Does your pet have a favorite hiding spot in the house?: _____

Does your pet have a history of chewing items he or she should not? If so, we ask that you please DO NOT leave items like these around in your absence. Please list items

1. **HEALTH:** During your initial Meet and Greet we will discuss your pet's health and current physical/mental condition as well as discuss your pet's feeding/medication schedule. Dog Rock Resorts is NOT responsible for any injuries, side effects or complications with the medicine or food you ask us to administer. In the unfortunate event of an injury or complication, we will contact your primary veterinarian immediately and rush your pet to the vet.

2. **PAYMENT:** I agree to pay for all services, products, and fees with the credit card number I have provided, and understand that my card will be charged shortly after the services provided. I give permission for Dog Rock Resort to charge my credit card for any unpaid fees, services, or products. I further agree to pay the cost of any debit charges returned or challenged for any reason.

3. **PAYMENT TYPES:** We accept credit cards only for our At-Home Services program. After your evaluation, we will ask for a credit card on file that will be charged after each visit.

4. **VETERINARIAN LIABILITY AND CARE:** I agree to allow Dog Rock Resorts to obtain medical treatment for my pet if it appears that he/she is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet may need medical treatment. We will absolutely do our best to seek treatment from the veterinarian provided by you in our application form, but will have the right to seek alternative care if we are unable to reach your primary vet for any reason. I agree that I am *fully* responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment.

5. **HOURS OF OPERATION:** There are no "hours of operation" for our At-Home Services program as all services are scheduled based on the availability of our At-Home Services Supervisor.

6. **CANCELLATION/NO-SHOW POLICY: Holiday bookings:** You are able to cancel your at-home services visits free of charge within a 48 hour time period. During holiday periods, you will be charged 50% if less than 48 hours notice is given; 100% of the total reservation amount will be charged if less than 12 hours notice is given during holiday periods.

7. **FOOD:** We are more than happy to feed your dog, that's what we're here for! We ask that you provide us with VERY DETAILED instructions or to please pre-portion and label your pet's food.

8. **BEHAVIOR:** Our goal is to develop a long-term friendship with your companion(s) based on patience and respect for their unique personalities. However, if our pet sitter for any reason is uncomfortable handling your pet, we do have the right to respectfully refuse continuing services. Dog Rock Resorts, LLC is not responsible if your pet harms any other animal or human during a session.

9. **PHOTOS AND VIDEO RELEASE:** I agree to allow Dog Rock Resorts to use my pet's name and any images or likeness of my pet taken while he/she is at Dog Rock Resorts, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation,

and I release to Dog Rock Resorts all rights that I may possess or claim to such image, likeness, recording, etc.

10. **PERSONAL PROPERTY:** I also agree that Dog Rock Resorts shall not be responsible or liable for any lost or damaged personal property inside or outside my home belonging to either me or my pet.

11. **ACCEPTANCE AND ACKNOWLEDGEMENT OF PARTICIPATION RISK:** I fully understand that: (a) there are inherent and potential risks involved with interactions between humans and pets, as well as between dogs and other dogs, which may result in property damage or bodily injury, including permanent disability, sickness or death to human or pet; and (b) there may be other risks not known to me nor readily foreseeable at this time (collectively, "risks"). I fully accept and assume all risks and responsibility for all risks, including, without limitation, all losses, costs and damages incurred as a result of my or my pet's participation.

DOG ROCK RESORTS RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNIFICATION AGREEMENT (THE "AGREEMENT" THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE THE OWNERS(S) OF DOG ROCK RESORTS. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ AND UNDERSTAND IT IN ITS ENTIRETY, SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT. In consideration for your pet(s) ("Guest(s)") participating in At-Home Services with Dog Rock Resorts, you agree to all of the policies, procedures, release, terms and conditions set forth below. The following Agreement will apply to employees, owners, agents and representatives (collectively, each "Dog Rock")

ACCEPTANCE AND ACKNOWLEDGMENT OF RISK. YOU FULLY UNDERSTAND THAT: (a) THERE ARE INHERENT AND POTENTIAL RISKS INVOLVED WITH INTERACTIONS BETWEEN HUMANS AND ANIMALS, AS WELL AS BETWEEN PETS AND OTHER PETS, WHICH MAY RESULT IN PROPERTY DAMAGE OR BODILY INJURY, INCLUDING BUT NOT LIMITED TO, PERMANENT DISABILITY, SICKNESS OR DEATH TO HUMAN OR PET; AND (b) THERE MAY BE OTHER RISKS NOT KNOWN TO YOU OR DOG ROCK, NOR READILY FORESEEABLE AT THIS TIME (COLLECTIVELY, "RISKS"). YOU FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY FOR ALL RISKS, INCLUDING, WITHOUT LIMITATION, ALL LOSSES, COSTS AND DAMAGES INCURRED AS A RESULT OF YOUR PET'S PARTICIPATION IN AT-HOME SERVICES, INCLUDING ANY VETERINARIAN EXPENSES INCURRED ON BEHALF OF OR CAUSED BY YOUR PETT. "SICKNESS" INCLUDES ANY ILLNESS NOT LIMITED TO BORDETELLA (KENNEL COUGH), BLOAT, OR ANY OTHER FORM OF CONTAGIOUS DISEASE.

Trade Secrets. I understand that if you visit Dog Rock Resorts facility, I may see confidential information, intellectual property, and trade secrets (collectively, "Proprietary Information") that are the unique and exclusive property of Dog Rock. I acknowledge that Dog Rock has spent considerable money and effort developing and guarding the Proprietary Information and that any authorized disclosure or use of this Proprietary Information would be wrongful and would cause irreparable injury and harm to Dog Rock and its affiliates. By signing this form, I agree that I will not, at any time, publish, disclose, divulge or in any manner communicate the Proprietary Information to any person or entity or use such Proprietary Information, directly or indirectly, for my own benefit or for the benefit of any other person or entity. I

recognize that my participation in this tour does not grant me any property rights, by license or otherwise, to any Proprietary Information. This constitutes my entire agreement with Dog Rock with respect to the subject matter.

WAIVER, RELEASE AND INDEMNIFICATION. You hereby agree to expressly and forever generally waive, discharge claims, indemnify, release from liability, save, hold harmless and defend Dog Rock, their invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in any Dog Rock party (collectively, the "Release") from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney's fees, expenses or demands of every character whatsoever on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releasees, (ii) your Pet's participation at Dog Rock, services provided by Dog Rock, or otherwise.

YOU AGREE THAT THIS RELEASE IS BINDING ON YOU AND YOUR SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS. YOU ALSO EXPRESSLY AND FOREVER RELEASE DOG ROCK FROM ANY DUTY TO PROTECT YOU OR YOUR GUEST FROM INJURY OF ANY KIND, AND AGREE THAT ANY IMPLEMENTATION OF SAFETY PRECAUTIONS BY DOG ROCK WILL NOT WAIVE DOG ROCK'S RIGHT TO BE INDEMNIFIED AS PROVIDED HEREUNDER, AND SUCH PRECAUTIONS WILL NOT ALTER THIS RELEASE. PLEASE INITIAL ALL OF THE BELOW: I HAVE READ, FULLY UNDERSTAND AND AGREE TO THE ABOVE TERMS, CONDITIONS AND REPRESENTATIONS; I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING THIS AGREEMENT AND HAVE SIGNED IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE, OR GUARANTEE; I INTEND FOR THIS AGREEMENT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY OR DOG ROCK TO THE GREATEST EXTENT PERMITTED BY LAW; I AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT; AND, THIS AGREEMENT IS INTENDED TO CONTROL DESPITE ANY STATUTE OR LAW THAT WOULD OTHERWISE PROTECT ME, OR MY GUEST.

How did you hear about us? _____

Applicant Signature:

Date: _____