

Dog Rock Resorts

36A Congers Road, New City NY 10956

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www.dogrockresorts.com / info@dogrockresorts.com



WELCOME TO DOG ROCK

To ensure the safety and well-being of all pets at Dog Rock Resorts the following is required for enrollment:

- All dogs must be six months of age with vaccines up to date. We *require* the three vaccinations listed below, but we also *recommend* Flea and Tick Treatment.
- Please fax or email vaccination certificates prior to your scheduled evaluation.
 - **Bordetella vaccination**
 - **Distemper vaccination**
 - **Rabies vaccination**
- Each dog must be evaluated before playing or sleeping at the Dog Rock. All female dogs must be spayed. All male dogs must be neutered to participate in off-leash group play.
 - Dog Rock Resorts reserves the right to turn away any dog unsuitable for this environment.
 - This form must be reviewed and signed before enrollment.
 - **We have a staff member on site 24 hours of the day and we will never deny you the ability to pick up your furry best friend. There will however be late fees applied depending on what time you pick up your dog:**
 - **Daycare Program: 7AM-7PM Monday through Friday. 8AM-6PM on weekends.** All daycare must be scheduled by telephone or email. ****HOLIDAY DAYCARE HOURS MAY VARY**
 - **DROP OFFS FOR DAYCARE:** Mon-Fri Between 7AM-9AM **OR** 1PM-3PM ONLY/
Weekends between 8AM-9AM OR 1PM-3PM ONLY
 - After 7PM, we will prepare an overnight suite and sign your dog into our Boarding Program. \$69-\$110 will be charged depending on availability of suites. Daycare costs will be included in this overnight charge.
 - **NO SHOW DAYCARE FEE** - \$20 Does not apply to cancellations the night before or earlier. Just email or call us.
 - **Boarding Program:** Check out is 12PM on the day of your scheduled pickup. If checking out after 12PM, between 12PM-3PM, you will be charged \$32.00 (½ day of programs) per dog.

All checkouts **AFTER 3pm** will be considered another night of boarding and you will be charged for an additional day of boarding where your dog will have his or her suite until 12PM the following day.

Please read carefully and email the completed form to info@dogrockresorts.com. We look forward to meeting your furry best friend(s)!

Dog's Name: _____

Parent's Name: _____

Address: _____ State: _____ City: _____ Zip Code: _____

Phone Number: _____ Email: _____

Emergency Contact & Phone Number (someone that does NOT travel w/ you): _____

Authorized Person(s) to Pick Up: _____

Breed: _____

Dog Birthdate: _____ Weight: _____ Sex: _____

Neutered/Spayed: Yes No Allergies: _____ Medications: _____

Food Type: _____ Wet? _____ Dry? _____

Does your dog have a sensitive stomach when it comes to certain foods? _____

Veterinarian: _____

Veterinarian Address & Phone Number: _____

Is your dog prone to bloat or has your dog had any issues with bloat before? Yes No

Vaccination/Medical History

Rabies Due: _____ DHPP Due: _____ Bordetella Due: _____

Flea and Tick Medication: Yes No -If yes, what brand: _____

Please describe any medical/health issues we need to be aware of:

IF ANY OF THE INFO ABOVE INFORMATION CHANGES, PLEASE NOTIFY US IMMEDIATELY!

Getting to Know Your Dog

How long has your dog been in your family? _____

Where did you get your dog? _____

If adopted, do you have any knowledge of your dog's past history?

Has your dog EVER bitten ANY animal or person?

Has your dog ever growled or snapped at anyone who's touched his/her food or toys: Yes No

Does your dog play with other dogs on a regular basis: Yes No

Does your dog prefer certain sexes of dogs or people: Yes No if so, which sex:

How does your dog react to other dogs: _____

How does your dog react to strangers: _____

Is your dog comfortable with having his/her collar used to lead: Yes No

Does your dog have any triggers or fears? Is there a certain type of person, other dog breed, television, cars? We want to hear absolutely everything that can assist us in making your dog as comfortable as possible during his or her stay with us.

Has your dog ever growled or become agitated at people or other dogs? If so, when did you notice this? On walks? When people enter your house? When another dog or animal gets too close?

Yes _____

No

Has your dog ever guarded or protected ANYTHING? If so, what? Yes No

Is there ANYWHERE on your dog's body that he or she does not like to be touched? (Ex. paws, hips, head, etc.) Yes No

Why are you considering off-leash group play for your dog? To play with other dogs? So he/she is not home alone? To learn how to socialize? _____

How often does your dog exercise?

How would you describe the energy level of your dog on a 1-10 scale? _____

Does your dog have experience hanging out with other dogs? How often? Yes No _____

Does your dog have experience hanging out with big dogs? Small dogs? Yes No _____

Have you ever worked with a professional trainer? If so, on what specifically?

Is your dog prey-driven? Do they chase after small animals? Yes No

How does your dog react to thunderstorms or fireworks? _____

Does your dog act differently when they're on a leash?

In your opinion, should your dog have any restrictions in place while he or she is staying with us?

Does your dog have separation anxiety? How do they react to it? (ex. nail biting, tail biting, ripping up toys/bedding, etc.) _____

How vocal is your dog? Does he or she bark while looking at windows? How often does your dog bark on a 1-10 scale?

Is there anything else you think we should know about your furry best friend?

****WE STRONGLY ENCOURAGE YOU TO ALWAYS KEEP YOUR DOG(S) ON LEASH WHILE IN OUR PARKING LOT AND WALKING IN AND OUT OF DOG ROCK RESORTS****

CLIENT INITIALS HERE (1/5): _____

Dog Rock Resorts Policies:

1. **HEALTH:** Owners will need to confirm that their pet(s) are healthy and have been free from any condition that could potentially jeopardize other guests. Pets that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted. All pets will be examined for signs of fleas or ticks at check-in and will not be admitted to daycare/boarding if fleas or ticks are noticed. This "spot check" is not a foolproof process. If, at any time during care, a pet is noticed to have fleas or ticks, treatment will be applied and charged to the owner. Long toenails may cause injury. I will be notified if my pet's nails are too long. Please keep in mind that the behavior of dogs is unpredictable and although our off-leash groups are always 100% supervised, injuries or illness is possible. The benefits of the daycare program outweigh the potential risk, although the risk is real; regardless of how sanitized our play areas are, a canine cough, an eye infection, scratches and bruises are possible. It is impossible to pinpoint the origin of a canine cough or an eye infection considering we do not have control over where our customers' dogs have been.

2. **PET AGE/VACCINATIONS:** My dog(s) meets the following requirements: All females must be spayed to board and participate in daycare. Males must be neutered in order to participate in daycare but can board if unaltered. Must be at least 6 months of age to participate in boarding or daycare program. Dog(s) must be current on Rabies, Distemper, Bordetella vaccinations and is currently healthy and free of any ticks or fleas.

3. **PAYMENT:** I agree to pay for all services, products, and fees with the credit card number I have provided at the time I pick up my pet after each visit to Dog Rock Resorts. I give permission for Dog Rock Resort to charge my credit card for any unpaid fees, services, or products. I further agree to pay the cost of any debit charges returned or challenged for any reason.

4. **VETERINARIAN LIABILITY AND CARE:** I agree to allow Dog Rock Resorts to obtain medical treatment for my pet if it appears that he/she is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet may need medical treatment. We will absolutely do our best to seek treatment from the veterinarian provided by you in our application form, but will have the right to seek alternative care if we are unable to reach your primary vet for any reason. I agree that I am *fully* responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment.

5. **HOURS OF OPERATION:** Please respect the posted business hours which are 7AM-7PM. Although you are able to pick up your dog anytime at Dog Rock Resorts, an after 7PM pickup must be arranged in advance.

6. **DEPOSITS/CANCELLATIONS: Holiday bookings:** A 50% deposit is required during holiday periods (New Year's, Spring Break, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas). The deposit is only refundable if reservation is canceled before 10 days of reservation.

Non-Holiday bookings: A deposit of 50% will be required during any other time throughout the year. We will charge your credit card for this amount. Your reservation will not be secured until we receive payment. We will refund this deposit if reservation is canceled before 3 days of reservation.

CLIENT INITIALS HERE (2/5):_____

7. **FOOD:** We are more than happy to feed your dog but ask that you provide us with VERY DETAILED instructions. Please supply us with already labeled, ready to serve portions if your dog has a special diet. We have food for sale if your dog stays longer than expected or runs out for any reason while you are away.

8. **BEHAVIOR:** I understand that aggressive dogs are not permitted to attend Dog Rock Resorts, and that if my dog acts aggressively or exhibits unacceptable behavior he/she may be separated from the other dogs. Dog Rock Resorts will absolutely consult pet parents about behavioral issues and ways to address them, however some dogs may be unable to participate in group play or be asked not to return to Dog Rock Resorts.

9. **PHOTOS AND VIDEO RELEASE:** I agree to allow Dog Rock Resorts to use my pet's name and any images or likeness of my pet taken while he/she is at Dog Rock Resorts, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and I release to Dog Rock Resorts all rights that I may possess or claim to such image, likeness, recording, etc.

10. **PERSONAL PROPERTY:** I understand that I am solely responsible for any harm, including to any other pet(s), to the employees or invitees of Dog Rock Resorts, or to the equipment, facilities, or other property of Dog Rock Resorts, caused by my pet(s). I also agree that Dog Rock Resorts shall not be responsible or liable for any lost or damaged personal property belonging either to me or my pet. If you do decide to bring your own bedding, or would like to use our bedding, Dog Rock Resorts is NOT responsible for any injuries resulting from eating, chewing, tampering or choking on linens or toys. WE DO NOT ALLOW MARROW BONES OR RAW HIDES IN OVERNIGHT ENCLOSURES SO KEEP THEM HOME :)

11. **ABANDONED PETS:** I agree that I will pick up my pet by the time he/she is scheduled to leave. Any pet that is left at Dog Rock Resorts without any contact from the owner will be considered abandoned upon the seventh day. I understand that if I abandon my pet at Dog Rock Resorts, Dog Rock will, by default, become the legal owner and guardian of the pet. Dog Rock Resorts will, in its sole discretion, determine whether to try to rehome and adopt the pet or will relinquish the pet to a shelter of its choice. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY AT DOG ROCK RESORTS, I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY PET AND WILL HAVE NO RECOURSE AGAINST DOG ROCK RESORTS. WE DO NOT WANT YOU TO LEAVE YOUR DOGS HERE AND WILL DO ABSOLUTELY EVERYTHING WE CAN TO CONTACT YOU DURING THE SEVEN DAY PERIOD.

12. **ACCEPTANCE AND ACKNOWLEDGEMENT OF PARTICIPATION RISK:** I fully understand that: (a) there are inherent and potential risks involved with interactions between humans and pets, as well as between dogs and other dogs, which may result in property damage or bodily injury, including permanent disability, sickness or death to human or pet; and (b) there may be other risks not known to me nor readily foreseeable at this time (collectively, "risks"). I fully accept and assume all risks and responsibility for all risks, including, without limitation, all losses, costs and damages incurred as a result of my or my pet's participation.

CLIENT INITIALS HERE (3/5):_____

DOG ROCK RESORTS INDEMNIFICATION:

DOG ROCK RESORTS RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNIFICATION AGREEMENT (THE "AGREEMENT" THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE THE OWNERS(S) OF DOG ROCK RESORTS. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ AND UNDERSTAND IT IN ITS ENTIRETY, SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT. In consideration for your dog(s) ("Guest(s)") being permitted to come to Dog Rock, you agree to all of the policies, procedures, release, terms and conditions set forth below. The following Agreement will apply to employees, owners, agents and representatives (collectively, each "Dog Rock").

ACCEPTANCE AND ACKNOWLEDGMENT OF RISK. YOU FULLY UNDERSTAND THAT: (a) THERE ARE INHERENT AND POTENTIAL RISKS INVOLVED WITH INTERACTIONS BETWEEN HUMANS AND DOGS, AS WELL AS BETWEEN DOGS AND OTHER DOGS, WHICH MAY RESULT IN PROPERTY DAMAGE OR BODILY INJURY, INCLUDING BUT NOT LIMITED TO, PERMANENT DISABILITY, SICKNESS OR DEATH TO HUMAN OR DOG; AND (b) THERE MAY BE OTHER RISKS NOT KNOWN TO YOU OR DOG ROCK, NOR READILY FORESEEABLE AT THIS TIME (COLLECTIVELY, "RISKS"). YOU FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY FOR ALL RISKS, INCLUDING, WITHOUT LIMITATION, ALL LOSSES, COSTS AND DAMAGES INCURRED AS A RESULT OF YOUR GUEST'S PARTICIPATION AT DOG ROCK, INCLUDING ANY VETERINARIAN EXPENSES INCURRED ON BEHALF OF OR CAUSED BY YOUR GUEST. "SICKNESS" INCLUDES ANY ILLNESS NOT LIMITED TO BORDETELLA (KENNEL COUGH), BLOAT, OR ANY OTHER FORM OF CONTAGIOUS DISEASE.

Veterinarian Liability and Care. Dog Rock will have the right to obtain medical treatment for your pet, if, in Dog Rock's sole discretion, it appears that your pet may be ill, injured or exhibits any other behavior that would reasonably suggest that your pet may need medical treatment. Dog Rock will first attempt to seek treatment from the veterinarian provided in the Guest Application, but will have the right to seek veterinary treatment from an alternative veterinarian if it is unable to reach or transport the pet to such veterinarian. If a pet passes away at Dog Rock, it will be brought to its or the nearest veterinarian. YOU WILL BE FULLY RESPONSIBLE FOR ALL COSTS RELATED TO ANY MEDICAL TREATMENT, INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT. You must also provide veterinary records to Dog Rock upon request.

Trade Secrets. I understand that during my tour of this Dog Rock facility, I may see confidential information, intellectual property, and trade secrets (collectively, "Proprietary Information") that are the unique and exclusive property of Dog Rock. I acknowledge that Dog Rock has spent considerable money and effort developing and guarding the Proprietary Information and that any authorized disclosure or use of this Proprietary Information would be wrongful and would cause irreparable injury and harm to Dog Rock and its affiliates. By signing this form, I agree that I will not, at any time, publish, disclose, divulge or in any manner communicate the Proprietary Information to any person or entity or use such Proprietary Information, directly or indirectly, for my own benefit or for the benefit of any other person or entity. I recognize that my participation in this tour does not grant me any property rights, by license or otherwise, to any Proprietary Information. This constitutes my entire agreement with Dog Rock with respect to the subject matter.

CLIENT INITIALS HERE (4/5):_____

WAIVER, RELEASE AND INDEMNIFICATION. You hereby agree to expressly and forever generally waive, discharge claims, indemnify, release from liability, save, hold harmless and defend Dog Rock, their invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in any Dog Rock party (collectively, the "Release") from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney's fees, expenses or demands of every character whatsoever on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releasees, (ii) your Guest's participation at Dog Rock, services provided by Dog Rock, or otherwise.

YOU AGREE THAT THIS RELEASE IS BINDING ON YOU AND YOUR SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS. YOU ALSO EXPRESSLY AND FOREVER RELEASE DOG ROCK FROM ANY DUTY TO PROTECT YOU OR YOUR GUEST FROM INJURY OF ANY KIND, AND AGREE THAT ANY IMPLEMENTATION OF SAFETY PRECAUTIONS BY DOG ROCK WILL NOT WAIVE DOG ROCK'S RIGHT TO BE INDEMNIFIED AS PROVIDED HEREUNDER, AND SUCH PRECAUTIONS WILL NOT ALTER THIS RELEASE. PLEASE INITIAL ALL OF THE BELOW: I HAVE READ, FULLY UNDERSTAND AND AGREE TO THE ABOVE TERMS, CONDITIONS AND REPRESENTATIONS; I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING THIS AGREEMENT AND HAVE SIGNED IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE, OR GUARANTEE; I INTEND FOR THIS AGREEMENT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY OR DOG ROCK TO THE GREATEST EXTENT PERMITTED BY LAW; I AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT; AND, THIS AGREEMENT IS INTENDED TO CONTROL DESPITE ANY STATUTE OR LAW THAT WOULD OTHERWISE PROTECT ME, OR MY GUEST.

How Did You Hear About Us?

Applicant Signature (5/5):

Date: _____